

Approved by the order

of the General Director

No. 1-12-2024 dated December 23, 2024.

**Rules for organizing and conducting gambling through the virtual
(electronic) casino “Golden Win World” in the Kyrgyz Republic.**

Version control

Version	Description	Date
1.0	Rules	23.12.2024

1. General provisions

1.1. The purpose of the document:

These rules establish the procedure for organizing and conducting gambling through the virtual (electronic) casino “Golden Win World” in accordance with the legislation of the Kyrgyz Republic. The document defines the requirements for the operator, players, technical infrastructure, as well as the procedure for monitoring and supervision of the casino’s activities. Special attention is given to ensuring the prohibition of participation by citizens of the Kyrgyz Republic (KR) and residents of the country in gambling.

1.2. Legal framework:

The operation of the virtual (electronic) casino “Golden Win World” is based on:

- The Law of the Kyrgyz Republic “On Gambling Activities” dated June 30, 2022, No. 50;
- The Tax Code of the Kyrgyz Republic;
- Resolutions and subordinate regulations of the authorized regulatory bodies;
- International standards in the field of online gambling activities and data protection.

1.3. Key definitions:

- Operator — A legal entity registered in the Kyrgyz Republic, licensed to conduct online gambling activities, and responsible for the operation of the “Golden Win World” platform.
- Player — A foreign citizen or stateless person who is at least 21 years old, has passed identification, and confirmed their status as a non-resident of the Kyrgyz Republic.
- Prohibited participants — Citizens of the Kyrgyz Republic, permanent residents of the country, and individuals who have provided false information about their status.
- Authorized bodies — Government authorities of the Kyrgyz Republic responsible for monitoring and supervising compliance with gambling regulations.

1.4. Prohibitions and restrictions:

- Citizens of the Kyrgyz Republic, permanent residents, as well as individuals located within the territory of the Kyrgyz Republic, are strictly prohibited from participating in gambling on the “Golden Win World” platform.

- The operator is required to implement technical and organizational measures to prevent access by prohibited participants.
- Any attempt of fraud by players (e.g., using fake documents) will result in account suspension and reporting the information to the authorized bodies.
- 1.5. Monitoring and supervision:
- The activities of the virtual (electronic) casino “Golden Win World” are monitored by the authorized bodies of the Kyrgyz Republic, including:
 - The Service for the Regulation and Supervision of Gambling Activities;
 - Tax authorities to control financial flows and ensure tax obligations are met;
 - Authorities for combating economic and financial crimes to prevent fraud and money laundering.
- The operator is required to provide access to reports and gaming data upon request from supervisory bodies.
- Regular inspections are conducted to ensure compliance with these rules, as well as the requirements for technical security and the fairness of gambling activities.

1.6. Principles of operation of the virtual (electronic) casino “Golden Win World”:

- Legality: Strict adherence to the legislation of the Kyrgyz Republic and international standards.
- Transparency: The operator is required to conduct transparent operations, including financial reporting and the terms of the games.
- Responsible gaming: Providing tools for players to control their time and betting amounts.
- Protection of participants: Ensuring the confidentiality of data and protecting players’ financial interests in accordance with security requirements.

2. Licensing Requirements

2.1. Mandatory Licensing:

- The operator is required to obtain a license to conduct online gambling activities within the territory of the Kyrgyz Republic.

- The license is issued by the authorized body for a period of 10 years, with the possibility of renewal, provided that all legal requirements and the provisions of these rules are fully complied with.

- The licensing details include:
 - The name of the issuing authority;
 - License number and issuance date;
 - License validity period;
 - List of permitted activities covered by the license.

3. Player Registration and Identification

3.1. Mandatory Registration:

To participate in gambling on the “Golden Win World” platform, players must complete the registration process by providing the following documents and information:

- A foreign passport or another identity document confirming the status of a foreign citizen or stateless person.
- Proof of non-residency in the Kyrgyz Republic (such as a registration document from a foreign country or other valid confirmation).
- Bank account details in a foreign financial institution for conducting financial transactions (deposits and withdrawals).
- Contact information: email address and phone number with verification.

3.2. Age Restriction:

- Only individuals who are at least 21 years old are allowed to participate in gambling.
- The player’s age must be verified by providing a copy of a passport or another identity document.

3.3. Technical Restrictions:

To comply with the legal prohibition on the participation of Kyrgyz Republic citizens and to ensure platform security, the operator must implement the following technical measures:

- IP Filtering: Blocking access to the platform for IP addresses registered in the Kyrgyz Republic.
- Geolocation: Determining players' physical location to prevent access from within the Kyrgyz Republic.
- Multi-Level Monitoring: Implementing monitoring systems to detect attempts to bypass technical restrictions, including:
 - The use of VPNs or proxy servers;
 - Multiple registrations with false information.
- Automated Alerts: The system must notify the operator of suspicious activities related to attempts to bypass restrictions.

3.4. Identity Verification:

The identity verification procedure is mandatory and conducted at the following stages:

- Before participating in the game:
 - Verification of submitted documents (passport, proof of non-residency).
 - Cross-checking data through automated systems and databases.
- When withdrawing funds:
 - Reverification of identity to prevent fraud and illegal transactions.
 - Confirmation of the source of funds in compliance with international anti-money laundering (AML) standards.
- Periodic re-verification:
 - In cases of suspicious activity on the player's account.
 - When financial details or contact information are updated.

3.5. Player Data Processing:

- The operator is committed to storing and processing players' personal data in compliance with the Law of the Kyrgyz Republic on personal data protection and international security standards.

- Players' personal data must be secured using SSL/TLS encryption and stored on servers located outside the Kyrgyz Republic.

- The transfer of data to third parties is prohibited, except as required by law or upon request from authorized state bodies.

3.6. Liability for Providing False Information:

- Players who provide false information about their identity, citizenship, or residency will have their accounts immediately blocked without a refund.

- The operator must report any instances of false information to the authorized regulatory bodies.

4. Technical Requirements for the Platform

4.1. Data Security:

- The operator must use SSL/TLS encryption to protect players' personal data and all transactions on the platform.
- - Implementation of a multi-level cybersecurity system, including:
 - Protection against DDoS attacks;
 - Encryption of databases and regular data backups;
 - Frequent software updates to eliminate vulnerabilities.
 - Compliance with international information security standards (ISO/IEC 27001, PCI DSS).
- - All players' personal data must be stored on secure servers located outside the Kyrgyz Republic, with restricted access for third parties.

4.2. Fairness of Games

- The Random Number Generator (RNG) used to determine game outcomes must be certified by an independent audit organization. The certification must confirm:

- Complete randomness of results;
- No possibility of manipulation in gaming processes.
- Game results must be:
- Transparent for players and regulators;

- Available for verification through a dedicated section on the platform, allowing players to confirm the correctness and randomness of outcomes.
- The platform must provide an annual fairness report, certified by independent auditors.

4.3. Access Control

The operator must implement technical mechanisms to prevent access for Kyrgyz Republic citizens and individuals providing false information:

- IP Filtering:
 - Mandatory blocking of IP addresses registered in the Kyrgyz Republic.
 - Automatic detection and blocking of VPNs, proxies, and other bypass technologies.
- Geolocation:
 - Determining users' physical location through built-in geolocation tools.
 - Automatic access blocking from within the Kyrgyz Republic.
- Two-Factor Authentication (2FA):
 - Implementation of 2FA for account login (password + one-time code via SMS/email).
- Biometric Verification:
 - Use of biometric data (face recognition or fingerprint scanning) to enhance account security.
- Activity Monitoring:
 - The platform must monitor player activity to detect suspicious behavior, including:
 - Multiple login attempts;
 - Location changes;
 - Abnormal transactions.

4.4. Reporting and Data Storage

The platform is required to store data on player actions, including:

- Login history and platform activities;
- Records of all financial transactions (deposits and withdrawals);
- Game process logs (game participation, bets, results).

These data must be stored for a minimum of 5 years on secure servers.

The operator must:

- Provide access to requested information to authorized bodies in accordance with legislation;
- Regularly update reports on game results, transactions, and users.

All player actions must be transparent and available for internal auditing and monitoring by regulatory bodies.

4.5. Updates and Technical Support

The operator is required to ensure the continuous operation of the platform, including:

- Conducting regular technical updates to improve performance and security;
- Instantly addressing technical malfunctions and failures.

Users must have access to 24/7 technical support through:

- Online chat on the platform;
- Email;
- Hotline for international players.

4.6. Audit and Independent Inspections

The platform must undergo regular independent technical and financial audits at least once a year.

- Audit results must be submitted to the authorized regulatory bodies of the Kyrgyz Republic.
- The platform is required to provide auditors access to systems and data for conducting inspections to ensure compliance with security standards, game fairness, and technical requirements.

5. Restrictions and Prohibitions

5.1. Prohibition on Participation of Citizens of the Kyrgyz Republic (KR)

The operator is required to implement strict control mechanisms to prevent the registration and participation of citizens and permanent residents of the Kyrgyz Republic.

Control measures include:

- IP Filtering: Blocking access from IP addresses registered within the Kyrgyz Republic.
- Geolocation Control: Verifying the user's location during registration and login.
- Document Verification: Confirming foreign citizenship and the absence of residency in the Kyrgyz Republic.
- Multilevel Identification: Including passport data and foreign bank account details.

The operator must immediately block accounts if attempts to bypass the ban via VPN, proxy services, or other technical means are detected.

5.2. Responsibility for Violations

In the event that citizens or residents of the Kyrgyz Republic are found to have participated:

- The operator must immediately block the violator's account and deny access to the platform.
- Freeze the funds in the player's account until the circumstances are clarified.
- Notify the relevant regulatory bodies of the violation for appropriate action.

Players who provide false or forged information:

- Lose the right to withdraw funds stored in their accounts.

- May be subject to legal action according to the laws of the Kyrgyz Republic and international regulations.

If the operator repeatedly violates control requirements, regulatory bodies may:

- Suspend or revoke the operator's license.
- Impose fines as specified by the legislation of the Kyrgyz Republic.

5.3. Advertising Restrictions

Advertising for the virtual (electronic) casino "Golden Win World" within the Kyrgyz Republic is strictly prohibited, including:

- Television, radio, print media, and outdoor advertising.
- Online platforms, social media, and mobile applications targeting users from the Kyrgyz Republic.

The operator is required to:

- Control the placement of advertising materials and ensure their accessibility only to foreign users.
- Exclude targeting and direct distribution of promotional messages to users with IP addresses registered in the Kyrgyz Republic.

In case of violating advertising restrictions, the operator will face:

- Fines as stipulated by the laws of the Kyrgyz Republic.
- Suspension or revocation of the license in case of repeated non-compliance.

5.4. Access Restrictions to the Platform

The operator must ensure automatic blocking of access for users who do not meet the requirements of these rules based on the following grounds:

- Confirmed IP address from the Kyrgyz Republic.
- Inconsistent information provided during the verification process.
- Suspicious activity linked to attempts to bypass technical restrictions.

The platform must maintain records of all actions related to violations for providing information to regulatory authorities.

5.5. Responsible Gambling and User Protection

The operator must implement measures of social responsibility, including:

- Self-exclusion tools for players and the ability to set limits on deposits and bets.
- Information about the risks associated with gambling, prominently displayed on the platform.

The operator is required to:

- Block the accounts of users showing signs of addiction.
- Provide relevant information to authorized organizations for further support and intervention.

6. Responsibility of the Operator and Players

6.1. Operator's Responsibility

The operator of the virtual (online) casino "Golden Win World" is fully responsible for:

- Compliance with legislation and these rules, including:
- The Law of the Kyrgyz Republic "On Gambling Activities";
- The Tax Code and other regulatory acts.
- Prevention of participation by citizens of the Kyrgyz Republic and residents:

- Implementation and regular updating of technical control measures (IP filtering, geolocation, multi-level verification).
- Monitoring player activity to detect and block prohibited participants.
- Ensuring the security and fairness of games, including:
- Protection of player data and transactions using modern cybersecurity standards (SSL/TLS, two-factor authentication).
- Transparency of game results with a certified random number generator (RNG).
- Regular technical audits by independent organizations.
- Financial transparency and reporting:
- Maintaining transparent financial operations and submitting reports to the authorized authorities.

In case of systematic violations by the operator of these requirements, regulatory authorities may:

- Impose penalties in accordance with the laws of the Kyrgyz Republic;
- Suspend or revoke the operator's license.

6.2. Players' Responsibility

Players registered on the “Golden Win World” platform are required to:

- Provide accurate information during registration and verification, including:
- Passport details and confirmation of non-residence in the Kyrgyz Republic;
- Valid banking details from a foreign financial institution.
- Abide by the platform's rules, including:
- Prohibition of attempts to bypass technical restrictions (VPN, proxies, etc.);
- Compliance with the “Responsible Gaming” policy.
- Report any violations by other participants or suspicious activity.

Players who violate the platform's requirements and the law are subject to:

- Account suspension without the possibility of recovery;
- Freezing of funds in their account until the circumstances are clarified;
- Loss of the right to withdraw funds obtained through providing false information or circumventing the rules.

In case of providing counterfeit documents or using the platform from the territory of the Kyrgyz Republic, information about the violation will be forwarded to the authorized authorities for action in accordance with the law.

6.3. Sanctions for Violations

1. Sanctions for the operator:

- Penalties in accordance with the legislation of the Kyrgyz Republic.
- Suspension or revocation of the license in case of systematic violations of requirements:
- Failure to block prohibited participants (Kyrgyz citizens);
- Non-compliance with measures to ensure the security and fairness of games;
- Failure to submit mandatory reports within the prescribed time.

2. Sanctions for players:

- Immediate account suspension and restriction of access to the platform.
- Freezing of funds in the violator's account.
- Complete deletion of the account in case of repeated or gross violations.
- Transfer of violation information to the authorized authorities.

6.4. Dispute Resolution:

- In case of disputes between the player and the operator, the player has the right to contact the platform's support service to resolve the conflict.

- If the dispute cannot be resolved through negotiations, the parties may refer to the judicial authorities in accordance with the legislation of the Kyrgyz Republic.
- The operator agrees to cooperate with regulatory bodies and provide all necessary documents and records for resolving disputes and investigations.

8. Final Provisions

8.1. Obligatory Execution:

These rules are mandatory for compliance by the operator of the virtual (electronic) casino “Golden Win World”, all registered players, as well as any other individuals involved in the organization and conduct of gambling activities on the platform.

8.2. Additional Regulation:

Any matters not governed by these rules are regulated by:

- The current legislation of the Kyrgyz Republic, including the Law on Gambling and the Tax Code.
- International norms and standards in the field of gambling activities applicable within the operational framework of the platform.

8.3. Liability for Violation:

Violation of the provisions of these rules results in the following penalties:

- For the operator:
 - Fines, suspension, or revocation of the license in accordance with the requirements of regulatory authorities.
 - Compensation for damages caused to players or the state due to non-compliance with the rules.
- For players:
 - Blocking of the account and freezing of funds.
 - Removal of access to the platform with no right to reinstatement.
 - Reporting the violation to the relevant authorities for further investigation.

8.4. Amendment and Addition of Rules:

- The operator reserves the right to make changes and additions to these rules, provided that authorized bodies and players are notified at least 30 calendar days prior to the changes taking effect.
- The updated version of the rules will be posted on the official website of the “Golden Win World” platform and will be available for review.

8.5. Language and Legal Authority:

- These rules are drafted in the state language (Kyrgyz) and the official language (Russian). In case of discrepancies, the text in Russian will prevail.
- In case of disputes or disagreements, the parties will be guided by the text of the rules and the legislation of the Kyrgyz Republic.